I.S.P.C. February 9, 2006 Meeting Minutes

Attendees: Don Herz, Dave Kroeker, Terry Lowe, Randy Ober, Ken Kuszak and Doug Thomas

Administration

Budget

Budgets have been distributed on both the City and County sides. Generally most everyone stayed about the same in terms of usage charges with the exception of Sheriffs who had a significant increase and Corrections which had a relatively small increase. These are all based on the last years usage. With Byron running more queries, it's not surprising that the Sheriff had a fairly significant increase. Actual rates were significantly lowered for CJIS users. The Information Service's budget submission was 98.6% of the current years budget. The Budget Office will make payroll adjustments for merit increases which occur between the time we created the submission and the time budgets are adopted so the 98.6% will increase based on their adjustments, however we should be less that 100% of this years budget.

Proposed Changes to the Hall of Justice Security

The Sheriff's Office has requested no one outside of law enforcement and dispatch we allowed to enter the building through the garage area. They would like to see anyone entering the County/City Hall of Justice area be required to enter through the secured area on the 10th Street side. A change of this manner would create a significant hardship for Information Services when delivering and installing computer hardware.

Journal Star Editorial

The Journal Star printed an editorial regarding the City of Lincoln not having a public wireless network. Doug Thomas drafted an editorial response advising that the City of Lincoln does have several hot spots for wireless access. There are also private enterprises that provide wireless hot spots. This response has been forwarded to Don Herz for review.

Networking

Switches

A purchase order has been issued for the new switches, and the expected delivery date is within the next ten days. The week of February 27th is tentatively set for training of staff by the switch vendor. We are planning on the installation taking place in the late March, early April time frame. We will have to deal with the conflict with the Health Departments move which will also be taking place in late March, early April as well.

Hot Spot in the new Urban Park

Plans are to set up a wireless hub in the Old City Hall at 10th & O Streets to be directed to the park area, per City Council member, Dan Marvin's request for the creation of a hot spot in this urban park.

Redundant Fiber for IS to the County/City Building

We plan to bring fiber into the County City Building. We will be putting a switch on the third floor, so that if we would lose the Hall of Justice, the County City Building would still be operational. As it is currently configured if the Hall of Justice Network hardware goes down it brings down the County/City Building with it.

Technical Support

Statistics:

County AS 400 (PeopleSoft)

The County PeopleSoft AS/400 prime shift utilization in January was 20.91%, compared to 18.90% in December. Disk utilization is 36.3% which is up from 35.5% last month.

City AS 400 (JDE)

The City Finance JDE AS/400 prime shift utilization in January was 9.31%, compared to 9.63% in December. Disk utilization is 76.9%. We will begin to take a look at adding disk capacity to this AS/400 in the future.

CJIS/Alpha Server

The CJIS Alpha server prime shift utilization in January was 43%, compared to 46% in December.

IBM "Mainframe"

The IBM z/890 Enterprise Server prime shift utilization was 58.22% in January, compared with 50.10% in December. There were 4,124,837 CICS transactions executed, which included 1,536,680 web transactions.

Lancaster Manor AS 400

The Lancaster Manor AS/400 has disk utilization at 77.9%. We have been monitoring this platform since August and will probably recommend a disk expansion sometime in the next 12 months.

Information Center

One Domain versus Multiple Domains

Currently we have not network control over those entities which have their own domains, therefore, we would not be able to troubleshoot for them if they had problems in their domain or if they caused problems on the City/County domain. We would not be able to help them if a hacker tool were added to the network, or with viruses, such as "Lavon". Perhaps even a greater concern is our inability to protect the main domain from problems that might originate in their domain. We can't even take a damaging machine out of their domain. We are also working on modifying the firewall settings to have the default be closed ports, as opposed to the current situation in which the default is for a port to be open. Another step we are taking is creating local administrator passwords on all machines, currently the password is set as the default (blank). We will be informing users/administrators of these changes prior to implementation.

Lancaster Manor

All PCs, except Billette's have now been replaced. We are working on her replacement, but this will take some time, as we need to learn her programs and how she is using them.

Systems Development

InterLinc eGov

The new Water eBilling system has been successfully deployed. We have been through two cycles now, and have over 275 people signed up. We believe that more people are now signing up because there is no longer the \$2.00 convenience fee added on top of the actual utility bill amount. The InterLinc Action Center continues to field around ten complaints per day. We will begin working on phase II, Ombudsman System, in the near future. The Parks and Recreation eGov initiative began last week and the team has identified five strong candidates for ePay services within the Parks Department operation. We will begin with the Swimming Pool Passes

application, and then the Shelter/Picnic Table reservations. We are ready to launch the new InterLinc Subscription Service this month. The system will allow for e-notification on a large variety of topics like Newsletters, media Releases, and Council Issues. The system even has an alert component that could be used for Snow Emergencies or Water main breaks that could cause road closures and traffic interruptions. We still plan to build the training material for the Web Assistants workshop that is targeted for this April. In addition, we are working on the Employee Service Center via MyInterLinc which will make a variety of items available to the employees for self service, such as Payroll Information, Check Stubs, W2's and Personnel Information.

Parking Tickets

We continue to do post-implementation reviews and network performance monitoring. The new meter location database will be implemented this week. The PSO's will only need to enter the plate, pole number, and select the violation type, to generate a ticket. Chris plans to upgrade the mobile device software this week to improve database stability which will also reduce the daily syncing time. Alltel can not supply the IXRTT type network card for the Pocket PC's, therefore, we will R&D the use of the Treo to act as the conduit to their network via the Bluetooth connection that is in both devices.

County Attorney/Defender Case Management System

We had a demonstration of "DefenderData" on the 25th of January. We feel that everyone who took part was rather impressed. We are now in the process of gathering more information on the defenderData/ProsecutorData software, in order to prepare a cost/functionality comparison between a purchase and an in-house written system. We also plan to set up another demonstration for those who were not present in January.

Lincoln fire & Rescue/PRIME

The PRIME System has been modified to work with the imaging system. Many Human Resource and Training Division application programs have been modified so that specific data rows are tied to document references and the image is available for viewing from within the application program. The Human Resources application is being modified so that data may be directly interfaced into the INTEARS Payroll Time Entry System. This will eliminate the duplication of data entry into both systems.

Plans are to continue implementing the imaging system changes and to complete the testing of the INTEARS payroll time entry system.

General Assistance

The initial panel design has been completed and the programming phase has begun. An internal review of the panels and system design revealed a few minor changes which we will need to address before the programming can begin in full force. We will continue with the programming phase of the project and have a system review with the General Assistance Team.

Next Meeting

March 9, 2006